



Webservant Report

Connecticut Region of Narcotics Anonymous

February 23, 2008

Home Page, Local Activities and, Bulletin Board Pages

Outdated events were deleted. New events were posted. Old flyers were removed from the server. The Area meetings Schedule and The Service Committee Calendar have been updated and are now available in pdf (portable document format, cross-platform.)

Meeting Schedule Updates

| Town | Meeting |
|--------------------|--------------------|
| Cheshire | Living the Program |
| Litchfield | Together We Can |
| Manchester | Act Called Life |
| Meriden (deletion) | Back to Basics |
| Durham (pending) | No Bull |
| Guilford (pending) | Clean on the Green |

Website Statistics

In January our website had 5,596 hits (visits) with an average of 180 visits per day (an average of 30 more visits per day than December), and 2.78 GB of bandwidth usage (of 20 GB quota.) Our current disk space usage is 546 MB (46 MB over quota for Certified Hosting Package - \$10 per month.) We are currently using the Dignified Hosting Package (\$14 per month.)

E-Mail Statistics (January)

| | |
|--|-----------|
| Bulletin Board Events (Outside of CT) | 10 |
| Convention E-Mails | 10 |
| Family Support | 1 |
| Local Activities (In CT) | 5 |
| Meeting Information | 0 |
| Professional Inquiries | 5 |
| Web Servant E-Mail (other) | 22 |
| Website Content | 9 |
| Website Support | 11 |
| Total E-Mails | 73 |

Domain Registration

I have not gotten a response from Billy W. about changing the domain registration e-mail. I recommend going forward with the process of providing documented proof of ownership of the CTNA Website, and updating the e-mail to a trusted servant position to ensure Regional's control of the website in the future.

Spam & Primary Purpose

The webservant and alternate webservant have been receiving over 50 spam e-mails per day. Most are professional spammers who send mail illegally and do not comply with federal law for unsubscribing to mailing lists. The other major group of spammers is NA members who have a dispute about literature approval on the world level (31 e-mails in the last 10 days, 11 of which were complaints against the sender for spamming regional websites.) It has become necessary to create a spam policy, and also a policy regarding the website's primary purpose. Suggested Spam Policy & Primary Purpose attached. If there are no objections to these policies, they will be implemented and posted on the website. We will also need to take measures to prevent "web bots" from harvesting our e-mail address and sending spam. I am currently researching spam prevention methods such as java script & captcha.

In Loving Service,
Julie S.
Webservant